

Bid Corrigendum

GEM/2023/B/3786876-C1

Following terms and conditions supersede all existing "Buyer added Bid Specific Terms and conditions" given in the bid document or any previous corrigendum. Prospective bidders are advised to bid as per following Terms and Conditions:

Buyer Added Bid Specific Additional Terms and Conditions

1. **OPTION CLAUSE:** The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.
2. **IMPORTED PRODUCTS:** In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.
3. **Scope of supply (Bid price to include all cost components) :** Supply Installation Testing and Commissioning of Goods
4. Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
5. **ISO 9001:** The bidder or the OEM of the offered products must have ISO 9001 certification.
6. **Material Test Certificate Should Be Sent Along with The Supply.** The Material Will Be Checked by Buyer's Lab & the Results of the Lab will be the Sole Criteria for Acceptance of the Item.
7. The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.
8. **Availability of Service Centres:** Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.
9. **Dedicated /toll Free Telephone No. for Service Support :** BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
10. **Escalation Matrix For Service Support :** Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
11. **Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location.** OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.
12. Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.
13. Procurement under this bid is reserved for purchase from Micro and Small Enterprises from the State of Bid Inviting Authority whose credentials are validated online through UDYAM Registration /Udyog Aadhaar (as validated by Government from time to time) for that product category. If the bidder wants to avail the reservation benefit, the bidder must be the manufacturer of the offered product in case of bid for supply of

goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

14. Buyer uploaded ATC document [Click here to view the file.](#)

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

*This document shall overwrite all previous versions of Bid Specific Additional Terms and Conditions.

[This Bid is also governed by the General Terms and Conditions](#)



राष्ट्रीय औषधीय शिक्षा तथा अनुसंधान संस्थान गुवाहाटी
**NATIONAL INSTITUTE OF PHARMACEUTICAL
EDUCATION AND RESEARCH-GUWAHATI**

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No. NIPER-G/S&P/65/EQP/CCTV/2022-23

Date: 09/08/2023

ADDENDUM

In reference to the GeM bid no. GEM/2023/B/3786876 dated 04/08/2023, please note the following addition in specifications:

OEM ELIGIBILITY CRITERIA

A) Camera & NVR

1. The Camera to be provided by the bidder all the components / parts / assembly / software used in the offered hardware and software, should not be complying to GB28181, GB/T 28181-2011; GB/T28181-2011; GBT 28181-2011; GBT28181-2011 standards. There should be no option to activate or deactivate these standards in the camera web page/Settings.
2. Any of the proposed camcras Should not contain any "IiSilicon make chipset / SoC / Sensor / parts.
3. OEM of CCTV should have registered office and presence in India for at least **10 years**. Proof of the same shall be attached with the technical bid.
4. OEM of IP Camera should have its direct authorized service center in India from last 10 year.
5. The MAC address of the proposed equipment must be registered in the name of the OEM only. The Intellectual Property Rights (IPR) of equipment (CCTV camera) Must Not Reside in China.
6. OEM should not be blacklisted or barred by any Ministry of Government/ government /Semi Government /PSU of India or any other government department at the time of bidding.
7. CCTV OEM should comply **ISO/IEC 27001**.
8. All proposed CCTV Camera must be from the same OEM.
9. The specified unit shall be compliant with the RoHS and WEEE.
10. Technical Data Sheets: All Technical Data Sheets of the offered camera model nos. shall be available on the OEM Global Web Site.

11. The vendor must be able to provide a tool designed to cost-efficiently manage common security controls such as

- device inventory
- management of device accounts and credentials
- batch firmware update
- batch device configurations
- device certificate management

12. Manufacturers shall have a documented and communicated vulnerability policy detailing how it manages and responds to security vulnerabilities and how this is communicated to the market.

B) Network Switch


1. The bidder and OEM should not have been blacklisted by any Central/State University or similar Autonomous Institutions /Universities, Government /Public Sector Undertakings on the date of submission of this bid. A declaration from the bidder must be submitted.

2. The OEM for switching products should be listed in the leader's quadrant in the latest Gartner Magic Quadrant for Wired and Wireless LAN.
3. OEM should have both ISO 14001 Certification and ISO 9001 Certification. Valid certificates must be produced along with the bid.
4. OEM of active components should have registered office and spare depot in India. Documentary proof from OEM must be provided.
5. OEM of active components should have Industry presence in India for more than 10 years. Declaration from OEM must be submitted.
6. OEM of active components should have 24 x7 toll free call centre for providing technical assistance. Documentary proof from OEM must be submitted.
7. All switches and transceiver should be from the same OEM.

C) Passive Components

1. All components shall be ROHS compliant.
2. OEM shall be ISO 9001 and 14001 certified. Copy of Valid Certificate submitted.
3. The OEM should be a member of the Telecommunication Industry Association.
4. Passive OEM should be in India for more than 10 years.
5. Tender specific authorization letter should be submitted along with bid.

This is for information of all the bidders.


Stores & Purchase Officer
NIPER-Guwahati